

Linda Osborne

From: Administration Requests
Sent: Tuesday, 12 February 2019 10:58 AM
To: [REDACTED]
Cc: Administration Requests
Subject: FW: Noise Control 11A First Ave, Dargaville
Attachments: Housing NZ -11 First Ave complaints 11022019.pdf

Hi [REDACTED]

Thank you for your request relating to complaints at 11A First Ave, Dargaville under the Local Government Official Information and Meetings Act 1987.

Please find attached redacted copies of the complaints received. I have included both 11 and 11A. The name and contact details of the complainants have been withheld under section 7(2)(c)(i) of LGOIMA, as Council believes that making this information available would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied.

In accordance with section 27 of LGOIMA, you have the right to complain to the Ombudsman for an investigation or review of the decision to refuse to supply some of the information in response to your request.

Regards Linda



Linda Osborne | Administration Manager
Kaipara District Council, Private Bag 1001, Dargaville 0340
Freephone: 0800 727 059 | 09 439 3123
council@kaipara.govt.nz | www.kaipara.govt.nz

From: Administration Requests
Sent: Wednesday, 16 January 2019 4:35 p.m.
To: [REDACTED]
Cc: Administration Requests <administrationrequests@kaipara.govt.nz>
Subject: RE: Noise Control 11A First Ave, Dargaville

Hi [REDACTED]

Thank you for your request received by Council 16 January 2019 under the Local Government Official Information and Meetings Act 1987. Pursuant to the Act you will receive a response within 20 working days. Your response is due 14 February.

Regards Linda



Linda Osborne | Administration Manager
Kaipara District Council, Private Bag 1001, Dargaville 0340
Freephone: 0800 727 059 | 09 439 3123
council@kaipara.govt.nz | www.kaipara.govt.nz

From: Council
Sent: Wednesday, 16 January 2019 1:52 p.m.
To: Administration Requests <administrationrequests@kaipara.govt.nz>
Subject: FW: Noise Control 11A First Ave, Dargaville

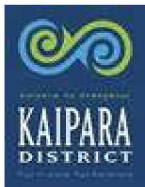
Tēnā koe Team

Please find forwarded LGOIMA request.

If you require any further assistance please contact the Kaipara District Council email council@kaipara.govt.nz, telephone 0800 727 059 from Monday to Friday 8 am to 4.30 pm or visit our website www.kaipara.govt.nz.

Kind regards

Customer Services



Shalisha Blom | Kaitiaki Kiritaki | Customer Services
Kaipara te Oranganui | Kaipara District Council, Private Bag 1001, Dargaville 0340
Freephone: 0800 727 059 | 09 439 7059
council@kaipara.govt.nz | www.kaipara.govt.nz
Dargaville Office: 42 Hokianga Road, Dargaville 0310
Mangawhai Office: Unit 6, The Hub, 6 Molesworth Drive, Mangawhai 0505
Opening Hours: Monday, Tuesday, Thursday, Friday 8am to 4.30pm and Wednesday 9am to 4.30pm

-----Original Message-----

From: Jackie Howe [<mailto:> 
Sent: Tuesday, 15 January 2019 5:13:12 PM
To: Council
Subject: Noise Control 11A First Ave, Dargaville

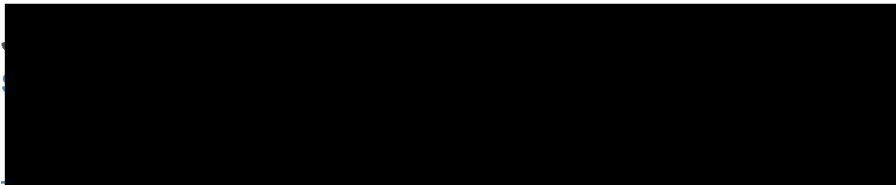
Hi

Please find attached a request for information regarding our tenancy in Dargaville.

Thanks







E-mail:

Freephone: 0800 801 601 | Mainline: (04) 439 3000 | Housing New Zealand Corporation
Te Kaporeihana ā Whare o Aotearoa | PO Box 2628 Wellington 6140 | New Zealand Government

Building lives and communities by housing New Zealanders.

He pukenga wai, he nōhanga tāngata; he nōhanga tāngata, he putanga kōrero.

The information contained in or attached to this message is intended only for the people it is addressed to. If you are not the intended recipient, any use, disclosure or copying of this information is unauthorised and prohibited. This information may be confidential or subject to legal privilege. **If you have received this message in error, please notify the sender immediately and delete this message.**

Please consider the environment before printing this email.

Received by Armourguard on 06/12/18 at 12:40
How received Received by Telephone
Customer Surname [REDACTED]
Customer Telephone [REDACTED]
Feedback Required Feedback No - did not want to be advised
Request Details Stereo - Loud music - Regular occurrence.
06/12/18 12:40 Steve - Spoke to occupant even though they did no have music playing I still asked them to be considerate to neighbours.
Location First Avenue, Dargaville
Location details 11
Attach File Select file...
Opened By
Department referred to Armourguard
Type of request Noise
Officer assigned Armourguard
Action required Please Action
Priority 5: 1 Week
Action completed 06/12/18
Deadline 13/12/18
Action details Closed on submssion.
Request Closed by Armourguard

Received by: Armourguard on 06/12/18 at 12:40

How received: Received by Telephone

Customer Surname: [REDACTED]

Customer Telephone: [REDACTED]

Feedback Required: Feedback No - did not want to be advised

Request Details: Stereo - Loud music - Regular occurrence.
06/12/18 12:40 Steve - Spoke to occupant even though they did not have music playing I still asked them to be considerate to neighbours.

Location: First Avenue, Dargaville

Location details: 11

Attach File:

Opened By:

Department referred to: Armourguard

Type of request: Noise

Officer assigned: Armourguard

Action required: Please Action

Priority: 5: 1 Week

Action completed: 06/12/18

Deadline: 13/12/18

Action details: Closed on submission.

Request Closed by: Armourguard

Received by	Armourguard on 14/12/18 at 11.21
How received	Received by Telephone
Customer Surname	Unknown
Customer Address	NA
Feedback Required	Feedback No - did not want to be advised
Request Details	Stereo - Fluctuating up and down. 14/12/18 11:21 Steve - Address well known for loud music early in the morning between 07:00 and 09:30 when there are no guards on. Spoke to occupant about being more considerate of neighbours. He said he will keep it down. Reminded him that he can loose his stereo.
Location	First Avenue, Dargaville
Location details	11
Attach File	<input type="text"/> <input type="button" value="Select file..."/>
Opened By	
Department referred to	Armourguard
Type of request	Noise
Officer assigned	Armourguard
Action required	Please Action
Priority	5: 1 Week
Action completed	14/12/18
Deadline	21/12/18
Action details	Closed on submission.
Request Closed by	Armourguard

Received by: Armourguard on 17/12/18 at 19:00
How received: Received by Telephone
Customer Surname: [REDACTED]
Customer Address: 14 First Avenue
Dargaville
Post Code: 0310
Customer Telephone: [REDACTED]
Feedback Required: Feedback No - did not want to be advised
Email Address: [REDACTED]
Request Details: Stereo
17/12/18 1900 Steve - Unfortunately due to staffing issues
this job was not actioned. Officer on night shift called
in, no one was home. Tried to call comp at 19:00 with no
reply. Tried again at 21:00
Location: First Avenue, Dargaville
Location details: 11A
Attach File: Select file...
Opened By:
Department referred to: Armourguard
Type of request: Noise
Officer assigned: Armourguard
Action required: Please Action
Priority: 5: 1 Week
Action completed: 17/12/18
Deadline: 24/12/18
Action details: Closed on submission.
Request Closed by: Armourguard